



**Warranty on items purchased:**

The purchaser agrees that this sale is subject to the terms and conditions of D LINK NETWORK PTY LTD ("D-Link Africa"), which the purchaser acknowledges to have read and understood. A portion of such terms summarized as follows:

- 1 Ownership of all goods supplied remains vested in D-Link Africa until payment is received in full.
- 2 D-Link Africa shall not be liable for any loss of profits or any damage, direct or indirect, consequential or otherwise sustained.
- 3 When ordering component hardware please check that these components are compatible with your current hardware & OS version. While we can accept a return on any undamaged goods within 72 hours, a handling fee and the cost of shipping (if arranged by us) will be deducted from any amount credited to you. The exact fees will be quoted during the returns process.
- 4 Credit shall only be considered if a return request is lodged within 72 hours of receiving the goods, are not defective in any way, in their original/saleable condition and packaging supplied by D-Link Africa. Upon completion of our returns inspection, a refund will be issued. If the product fails the inspection, it'll be returned to you at your cost.
- 5 Product returns are done at the expense of the customer. It is the customer's responsibility to ensure that these items are returned to D-Link Africa within 5 business days of the initial query.
- 6 D-Link reserves the right to withhold a 10% restocking fee for any items refunded by you.
- 7 Due to the nature of the sales, all device(s) only carry a 72 hour warranty from receiving the goods.
- 8 All parcels are shipped by Aramex. Barring unforeseen circumstances we estimate that delivery of your shipment will take between 2-5 working days for main centers and 3 extra working days outside main centers. All deliveries take place during business hours, Mondays to Fridays, excluding Government Public Holidays.